

## Board of Directors (Public)

### Item 13

**Subject:** Performance Assessment using the Strategic and Operational Dashboards  
**Date of meeting:** 27<sup>th</sup> January 2015  
**Prepared by:** Tony Grayson, Head of Information Services  
**Presented by:** Dr Mark Jackson, Director of Research & Informatics

**board  
report**

Data Quality Rating	BAF Ref	Impact on BAF Risk Rating?
Mixed	1, 2, 4, 5, 6, 7, 8, 9	None

### 1. Executive Summary

The purpose of this paper is to present an update on Trust performance for the month of December 2014.

### 2. Background

The Trust uses two dashboards to review performance:

- A strategic dashboard, where measures reported are those developed to track implementation of the Trusts strategy.
- An operational dashboard, that reports all of the measures used to assess operational performance month to month.

### 3. Issues

#### Strategic Objectives

The Trust is achieving all strategic objectives measures for quality & experience, service & innovation, value and stakeholders.

The Trust is currently red rated for workforce - turnover rate between 1-2 years' service (voluntary) and staff sickness.

Exception reports from the Executive Directors accountable are attached.

#### Performance Report Summary

The Trust is currently red rated against year to date targets for number of falls, 18-weeks admitted pathways (compliant in December), 26-weeks admitted and non-admitted pathways, cancelled operations (including 28-day guarantee), and staff sickness.

The Friends and Family Test response rate, in-hospital deaths, and 26-weeks incomplete pathways are rated red for the month of December 2014.

Exception reports are attached for all failing indicators.

Never events, SUIs and adverse events (red) have been rated as red, however no exception report is included as these incidents have all been previously discussed at Board and no new events have been reported since July 2014.

For details on financial indicators please refer to the Finance Report.

**4. Conclusion**

The strategic and operational dashboards report performance for the Trust up to and including December 2014.

**5. Recommendations**

The Board of Directors are asked to note Trust performance and associated exception reports.